CAREMARK (WATFORD & HERTSMERE)
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CARBON REDUCTION PLAN

S V CARE LIMITED

Trading as Caremark (Watford & Hertsmere)

Document control	Details
Net Zero commitment	2045
Baseline year	2018
Latest reported emissions year	2025
Approval date	30 April 2026
Next review date	30 April 2027
Responsible Director	Mrs Shuchi Puli

1. Organisational Commitment to Net Zero

S V CARE LIMITED t/a Caremark (Watford & Hertsmere) is committed to achieving Net Zero greenhouse gas emissions by 2045, five years ahead of the UK Government's 2050 target. This commitment reflects our responsibility to reduce the environmental impact of our operations while maintaining safe, effective and sustainable health and social care services.

Environmental responsibility forms part of organisational governance, operational planning, workforce management, purchasing decisions and service delivery. We recognise direct emissions from activities under our operational control and indirect emissions associated with electricity consumption, employee travel, purchased goods, waste and other activities. Our approach prioritises reducing emissions at source through practical improvements and measurable initiatives.

We will review this plan annually, assess progress against targets and update published information to reflect verified emissions data and organisational developments.

2. Baseline Emissions Footprint

Baseline year: 2018. Our baseline emissions were calculated using the Greenhouse Gas Protocol Corporate Accounting and Reporting Standard and relevant UK Government greenhouse gas conversion factors.

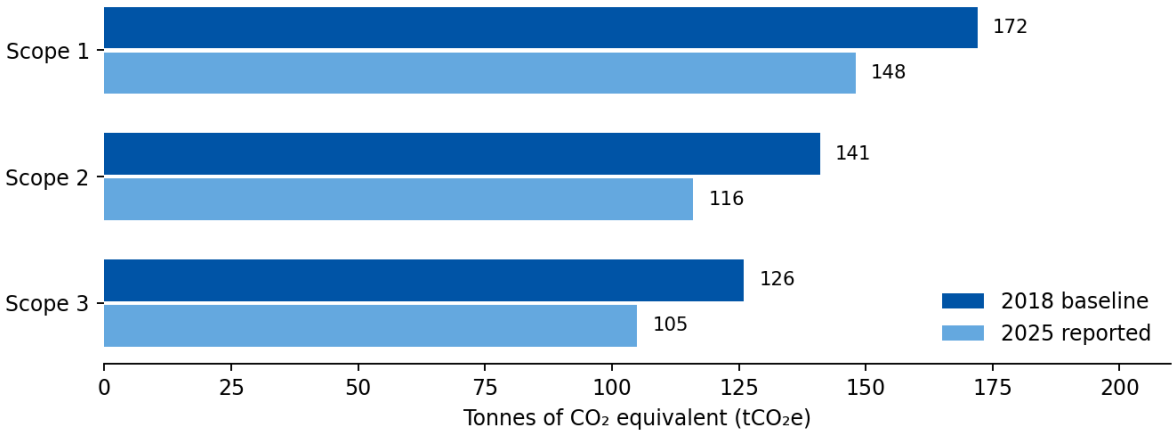
Category	2018 emissions (tCO_2e)	Description
Scope 1	172	Company vehicles, heating and generators
Scope 2	141	Purchased electricity across buildings and offices
Scope 3	126	Business travel, commuting, procurement, supplies, IT and waste
Total	439	Total baseline emissions

The baseline provides a reference point for measuring changes in our organisational carbon footprint. Changes to reporting methodology, organisational structure or operational activities will be considered to maintain meaningful comparisons.

3. Most Recent Emissions Reporting

Reporting year: 2025. Reported emissions demonstrate progress against the 2018 baseline.

Category	2025 emissions (tCO_2e)	Description
Scope 1	148	Direct fuel and fleet-related emissions
Scope 2	116	Purchased electricity emissions
Scope 3	105	Indirect emissions associated with suppliers and operations
Total	369	Total reported emissions



Total reported emissions decreased from 439 tCO_2e in 2018 to 369 tCO_2e in 2025. This represents a reduction of 70 tCO_2e, approximately 15.9% against the baseline. We monitor environmental information and use findings to identify risks, assess progress and prioritise improvements. Reporting draws on recognised greenhouse gas accounting methodologies and Streamlined Energy and Carbon Reporting principles.

4. Emissions Reduction Targets

Year	Scope 1 and 2	Scope 3	Principal measures
2030	35% below 2018	20% below 2018	Fleet electrification, renewable electricity and procurement
2040	80% below 2018	65% below 2018	Solar energy, smart buildings and supplier engagement
2045	Net Zero	Net Zero	Decarbonisation and appropriate management of residual emissions

Progress will be assessed annually. Where performance falls below expectations, management will review contributing factors and identify corrective actions. Genuine emissions reductions remain the priority.

5. Carbon Reduction Pathway

Transport and fleet management

Our approach includes reducing unnecessary journeys, improving travel planning and transitioning to lower-emission vehicles. We aim to achieve full fleet electrification by 2030, including vehicles used for home visits. Scheduling will seek to minimise unnecessary travel while maintaining safety, continuity and service quality.

Energy efficiency and renewable energy

We will continue reducing energy consumption through efficient equipment, building management and responsible electricity purchasing. Our longer-term objectives include eliminating most Scope 2 emissions by 2035 through renewable electricity sourcing and solar energy.

Digital transformation and resource efficiency

Digital working can reduce printing, unnecessary travel and resource-intensive administrative processes. Electronic systems will be managed alongside information governance, confidentiality, accessibility and business continuity requirements.

Sustainable procurement and supplier engagement

Purchasing decisions will consider environmental responsibility alongside quality, safety, reliability and value. We aim to engage 100% of Tier 1 suppliers in our carbon literacy and decarbonisation charter by 2040.

6. Carbon Reduction Projects

Reported completed initiatives, 2018 to 2025

Energy efficiency: LED lighting and efficient heating, ventilation and air conditioning improvements have contributed to reported annual energy savings of approximately 12%.

Fleet transition: The organisation reported converting 40% of its fleet to electric vehicles and installing charging facilities at regional hubs.

Digital transformation: The organisation reported transferring 85% of back-office functions to cloud-based platforms, supporting more efficient administration and reduced printing.

Supplier screening: Environmental considerations have been incorporated into new procurement arrangements to encourage responsible purchasing.

Planned initiatives, 2025 to 2045

Fleet electrification: Our objective is 100% fleet electrification by 2030, subject to vehicle suitability, operational requirements and charging infrastructure.

Solar energy: The existing programme identifies solar photovoltaic installation at headquarters by 2026, with the objective of generating approximately 35% of operational electricity requirements. Completion and performance remain subject to review.

Smart buildings: Further energy management improvements are planned, including sensor-controlled lighting and intelligent temperature regulation.

Supplier Carbon Charter: The programme provides for introducing a Supplier Carbon Charter to contracted third parties by 2027, with annual supplier engagement and review.

7. Environmental Management and Governance

Our Environmental Management System is aligned with ISO 14001 principles. A cross-functional Sustainability Governance Group provides oversight and reports quarterly to the Board. This statement describes alignment with principles and does not represent a claim of ISO 14001 certification.

Mrs Shuchi Puli, Director and Net Zero Board Champion, oversees this plan, organisational accountability, supplier engagement and environmental awareness. Governance arrangements support emissions monitoring, environmental risk identification, corrective action, workforce engagement, supplier review and Board oversight.

8. Responsible Service Delivery and Environmental Protection

Environmental considerations are incorporated into relevant decisions on workforce planning, transport, technology, resource use and purchasing. Geographical efficiency will be considered without compromising individual needs, staff competence or continuity of support.

Electronic systems support efficient administration and communication, with due regard to confidentiality, accessibility and resilience. Responsible consumption, appropriate waste segregation and sustainable purchasing will be encouraged. Environmental choices will remain consistent with safety, service quality and operational requirements.

9. Monitoring, Measurement and Continuous Improvement

Monitoring will consider direct fuel emissions, purchased electricity, relevant indirect emissions, progress against targets, implementation of planned initiatives, data quality and emerging environmental risks. Performance information will inform annual reviews and management action.

Where organisational activities or reporting arrangements change materially, the implications for baseline comparisons and future targets will be considered. Recognised greenhouse gas accounting principles and relevant UK Government conversion factors will continue to inform emissions reporting.

10. Organisational Environmental Objectives

Our objectives are to reduce direct emissions, improve energy performance, reduce relevant indirect emissions, strengthen environmental governance, promote workforce awareness and maintain transparent reporting. Together these objectives support the commitment to Net Zero greenhouse gas emissions by 2045.

11. Declaration and Organisational Commitment

S V CARE LIMITED t/a Caremark (Watford & Hertsmere) remains committed to reducing greenhouse gas emissions through responsible environmental management and continuous operational improvement. This plan draws on the Greenhouse Gas Protocol, relevant UK Government conversion factors, Streamlined Energy and Carbon Reporting principles and recognised environmental management practices.

Our reporting includes Scope 1, Scope 2 and selected Scope 3 activities. We recognise the importance of improving completeness and transparency of indirect emissions reporting and will review relevant categories as data becomes available.

The Board retains responsibility for overseeing environmental commitments and progress towards Net Zero 2045.

Declaration	Details
Name	Mrs. Shuchi Puli
Signed on behalf of	S V CARE LIMITED t/a Caremark (Watford & Hertsmere)
Signatures	
Position	Director and Net Zero Board Champion
Approval date	30 April 2026
Next review date	30 April 2027

12. Emissions Performance Summary

Measure	Reported position
Baseline year	2018
Baseline emissions	439 tCO_2e
Latest reported year	2025
Latest reported emissions	369 tCO_2e
Reported reduction	70 tCO_2e
Percentage reduction	15.9%
Net Zero target	2045

The organisation will continue monitoring emissions performance and implementing proportionate environmental improvements to support its long-term Net Zero commitment.