

CARBON REDUCTION PLAN

FAMILY CARE AT HOME LTD | Trading as Caremark Dacorum

Organisation details	
Legal entity	Family Care At Home LTD
Trading name	Caremark Dacorum
Company number	16736111
Business address	309A, I Mex House, Hemel Hempstead, HP2 7DX
Website	https://www.caremark.co.uk/dacorum/
Reporting status	21 October 2026

1. Commitment to Net Zero

Family Care At Home LTD, trading as Caremark Dacorum, commits to achieving Net Zero greenhouse gas emissions across its UK operations by 2050 at the latest. This plan describes the organisation's approach to measuring emissions and reducing the environmental impact of delivering domiciliary, live-in and respite care. It will be reviewed at least annually and updated as reliable activity data become available.

2. Organisational boundary and methodology

The intended reporting boundary is the UK operations under the company's operational control: its office activities, any company-controlled fuel use, purchased electricity and applicable indirect emissions from care-related journeys, commuting, waste, suppliers and transport. Care recipients' privately owned homes are not automatically included as company-controlled premises. Emissions will be calculated in tonnes of carbon dioxide equivalent (tCO₂e), using the Greenhouse Gas Protocol and relevant UK Government conversion factors for the reporting year.

Emissions reporting basis: The emissions totals in this plan are the figures confirmed by the company director for this reporting period. The inventory covers Scope 1, Scope 2 and the applicable Scope 3 categories. Supporting activity records and calculation assumptions should be retained for audit and annual review.

3. Baseline emissions footprint

The baseline period commences on 23 September 2025, the company's commencement date used for this plan, and ends on 20 October 2026. The director-confirmed baseline emissions are presented below.

Baseline item	Company-reported value
Baseline year	2025/2026
Reporting period start	23 September 2025
Reporting period end	20 October 2026
Scope 1 (tCO ₂ e)	0.00
Scope 2 (tCO ₂ e)	0.93
Scope 3 (tCO ₂ e)	19.01
Total emissions (tCO ₂ e)	19.94

4. Current emissions reporting

As this is the organisation's first reported emissions period, the baseline and current reporting period are the same. Accordingly, the same director-confirmed emissions totals are reported in both tables; subsequent annual plans will report changes against this baseline.

Current reporting item	Company-reported value
Reporting period	September 2025 – October 2026
Scope 1 (tCO ₂ e)	0.00
Scope 2 (tCO ₂ e)	0.93
Scope 3 (tCO ₂ e)	19.01
Total emissions (tCO ₂ e)	19.94

5. Scope 3 category coverage

The total Scope 3 emissions reported for this period are 19.01 tCO₂e. The five categories relevant to the government CRP reporting standard are set out below.

Scope 3 category	Reporting treatment
4. Upstream transportation and distribution	Assess purchased-goods and delivery activity; quantify or explain non-applicability.
5. Waste generated in operations	Quantify office and other controlled operational waste, where applicable.
6. Business travel	Assess reimbursed mileage, taxis, public transport and other business journeys.
7. Employee commuting	Estimate commuting using workforce and travel-pattern evidence.
9. Downstream transportation and distribution	Assess applicability to care services and document rationale.

6. Environmental management measures for contract delivery

Caremark Dacorum uses Access Care Planning / People Planner, Mobizio and Microsoft 365 / SharePoint for care planning, visit monitoring, records and document management. These existing systems provide an operational basis for reducing avoidable printing and unnecessary administrative travel. The company will implement and monitor the following proportionate measures without compromising safe care delivery:

Area	Planned action and monitoring
Care delivery travel	Review rotas, visit sequencing and travel distances; favour practical journey consolidation without compromising continuity, punctuality or service-user choice.
Digital working	Use existing electronic care records and secure document sharing to reduce paper consumption; review paper purchasing annually.
Office energy	Review electricity usage and office equipment settings; switch off unused devices and use energy-efficient replacements when practicable.
Employee commuting	Encourage proportionate travel choices and assess commuting patterns through staff engagement.
Waste and procurement	Reduce avoidable packaging, segregate recyclable office waste and consider supplier sustainability where appropriate.
Oversight	Review activity data and environmental actions at least annually, recording improvements and obstacles.

7. Reduction objectives and progress monitoring

The company's long-term target is Net Zero by 2050. Using the reported baseline of 19.94 tCO₂e, the organisation will seek year-on-year reductions through travel efficiency, digital working, responsible procurement and energy management. Quantified interim milestones will be established through annual management review. Future reporting will compare Scope 1, Scope 2 and applicable Scope 3 emissions with this baseline and explain material changes in service activity, staffing or premises.

8. Governance, publication and declaration

Senior management oversees the emissions inventory, reduction measures, evidence retention and annual review. This Carbon Reduction Plan is approved by the company representative identified below. The company will make the plan publicly accessible on its website and provide its direct publication link in the procurement response.

Approval record	Details
Authorised signatory	Shakti Vigh
Position	Director
Approval date	21/10/2026