

Quarterly Newsletter

Caremark Greenwich—local people, local roots, local care you can trust

Personalised Homecare in Greenwich with a cheery smile!

As we reach the end of the second quarter of 2026, Caremark Greenwich reflects on a period marked by community involvement, recognised achievements, and valuable customer feedback that continues to shape and strengthen the services we provide. This quarter has highlighted the positive impact of working together while maintaining high standards of care.

Throughout the quarter, we have proudly supported charitable initiatives, celebrated awards recognising the dedication of our team, and welcomed feedback from customers and families. These experiences have reinforced our commitment to continuous improvement, compassionate care, and delivering services that meet the needs and expectations of those

we support.

We have also recognised the importance of listening to customer experiences and acknowledging the contributions of our care staff, whose professionalism and commitment have played a key role in our recent successes. Community engagement and open communication have remained central to building strong, trusted relationships.

As the quarter concludes, our focus remains on providing dependable, high-quality care while continuing to support our community, celebrate achievement, and use customer feedback to drive positive improvements across every aspect of our service.



The Mark of EXCELLENT Care.

Caremark Greenwich Wins Top 20 Award in London 2026!

Caremark Greenwich's Top 20 Award reflects the exceptional quality, commitment, and outstanding care delivered across the service for the second consecutive year. This achievement recognises our ongoing dedication to providing exceptional support, becoming the highest-rated home care provider in Greenwich, and delivering care that is reliable, compassionate, and person-centred.

This award acknowledges the hard work demonstrated by every member of our team, together with the trust placed in us by our customers and their families. It reinforces our commitment to maintaining the highest standards.



THIS IS TO CERTIFY THAT

Caremark Greenwich

HAS BEEN RECOGNISED AS A

**Top 20 Rated Home Care Provider
in London**

 **homecare.co.uk**
The UK's No.1 Home Care Website



What To Do If You Need Help at Night with Live-In Care in Greenwich

Live-in care in Greenwich provides continuous, tailored support in the comfort of your own home, ensuring help is available whenever it is needed while still respecting normal rest periods.

Live-in care means having a dedicated care assistant living with you to assist with daily routines, personal care, medication prompts, and reassurance throughout the day, with appropriate rest taken overnight. It can also include companionship visits, helping to reduce loneliness and provide meaningful social interaction. This flexible approach ensures you feel safe, supported, and comfortable at home.

Caremark Greenwich does Cancer Research Run Charity Event 2026 UK Run!

Caremark Greenwich taking part in the Cancer Research Run reflects a strong commitment to supporting vital causes through community engagement and teamwork. This involvement highlights the positive impact of collective effort, compassion, and dedication in the local area.

By promoting wellbeing through simple, engaging experiences, the team helps build confidence, independence, and joy. Caremark Greenwich took part in the Cancer Research Run and raised over £672 for Cancer Research UK, strengthening community spirit and supporting life-saving research.



Customer Enjoys Peaceful Day at the Lake with Care Assistant

A visit to the local lake provided a wonderful opportunity to enjoy the fresh air, watch the wildlife, and spend quality time outdoors. Moments like these promote wellbeing, encourage conversation, and create meaningful experiences that brighten the day.

At Caremark Greenwich, we believe person-centred care is about more than support at home—it's about helping customers continue to enjoy the activities they love. Whether it's a gentle walk, feeding the ducks, or simply taking in the scenery, these shared moments foster independence, companionship, and lasting memories.



Caremark Greenwich Celebrates Positive Feedback from Recent Customer Reviews

One family shared the positive impact their loved one's care assistant had from the very beginning, saying: "Since commencing her employment with my mother, the care assistant has been nothing short of an angel. She made my mother feel calm, secure and cared for from day one. Kind, gentle and full of enthusiasm, they have become real 'buddies'. We are incredibly grateful for everything she does." (5/5 rating)

Another customer praised the reliability and compassion of their care assistant, commenting: "I am very happy with the care assistant we have from Caremark. He is always cheerful, brilliant with my husband and endlessly patient. He is consistently punctual, the service is very reliable, and nothing is ever too much trouble. We truly appreciate the outstanding support and would highly recommend Caremark." (5/5 rating)



Caring Hearts, Happy Smiles at Caremark Greenwich

Some of the Services we offer:

Personal Care - Compassionate Support Tailored to Your Need. Experience exceptional personal care services from Caremark Greenwich, designed to offer you customised support within your home. Our professional team is committed to maintaining your comfort, dignity, and independence, focusing on your unique needs.

Dementia Care and Support - Providing exceptional Dementia Care in Greenwich with personalised support and flexible scheduling to meet every need. We focus on enhancing their quality of life, ensuring their safety, and providing assistance with daily activities.

Home Help Services - With Caremark's compassionate home help services in Greenwich, you or your loved ones can continue to enjoy the comfort and familiarity of home, while receiving the support you need to live a fulfilling life.

Live in Care - Caremark Greenwich provides superior live in care services that uphold the dignity, comfort, and wellbeing of our customers. With our 24-hour care services, we strive to bring reliable and personalised care right into your home.

Companionship - Our companionship services in Greenwich can help you or your loved ones combat loneliness and isolation, fostering meaningful connections and enriching lives.

Respite Care - Caremark Greenwich's respite care services, designed to provide a much-needed break for those who offer regular or full-time support to their loved ones.

Hospital Reablement - Specifically designed for individuals who are expected to gain their independence by the end of the care period.