

Quarterly

Newsletter

Caremark Greenwich—local people, local roots, local care you can trust

Personalised Homecare in Greenwich with a cheery smile!

As we reach the end of the first quarter of 2026, Caremark Greenwich reflects on a continued focus on delivering reliable, person-centred support that adapts to changing needs and priorities. This period has centred on ensuring services remain responsive, well-coordinated, and consistently delivered across all aspects of care.

Throughout the quarter, we have continued to review and refine how support is provided, with an emphasis on clear communication, strong teamwork, and practical day-to-day improvements that benefit those receiving care. The aim has remained to keep services structured, safe, and

aligned with individual requirements.

We have also recognised the importance of ongoing collaboration between customers, families, and care staff in maintaining high standards and responding promptly to needs as they arise. Attention has remained on sustaining stability in service delivery while remaining open to adjustments where necessary.

As the quarter concludes, the focus remains on dependable support, professional practice, and ensuring care is delivered in a way that is respectful, consistent, and effective for each customer.



The Mark of EXCELLENT Care.

Caremark Greenwich Wins Rising Star Award in Jan 2026!

Caremark Greenwich's Rising Star Award reflects the dedication, development, and consistent commitment demonstrated across the service throughout the year. This recognition highlights the ongoing efforts to improve the quality of care delivered to customers, strengthen communication across teams, and ensure support remains safe, responsive, and person-centred.

This award serves as a reflection of shared values across the organisation, including accountability, continuous improvement, and respect for those receiving care. It also reinforces a continued commitment to building on progress and maintaining excellence in all areas of service delivery.



What To Do If You Need Help at Night in Greenwich

Nights can feel longer when worries set in. If you're thinking about what to do if you need help at night in Greenwich, Caremark Greenwich is here to make those hours calmer and safer.

We provide dependable night-time care that fits your routine, whether that's a friendly presence for reassurance, regular checks, medication prompts or full waking-night support. Our local team is respectful, discreet and focused on helping you feel secure at home, so you and your family can rest easy.



Caremark Greenwich Shortlisted Health and Wellness Champion Award 2026

Caremark Greenwich being shortlisted for the Health and Wellness Champion Award 2026 reflects a strong commitment to supporting customers through uplifting, person-centred care. This recognition highlights the positive impact of meaningful activities, connection, and encouragement in everyday life.

By promoting wellbeing through simple, engaging experiences, the team helps build confidence, independence, and joy. Caremark Greenwich continues to inspire health, companionship, and brighter moments—championing wellness in the community every day.



Shortlisted



Health and Wellness Champion Award

Sponsored by Greenwich Leisure Limited (GLL)

ROYAL
GREENW

Terry wins Care Assistant of Month Across 140 Offices!

Recognised across 140 offices, this achievement reflects dedication, compassion, and exceptional standards of care. Celebrated within such a wide network, this honour highlights the difference Terry brings to customers every day.

Renowned for a warm approach and commitment to person-centred care, Terry goes above and beyond to ensure each individual feels respected, supported, and valued. Whether providing practical help or simply taking time to listen, these thoughtful actions build trust, comfort, and reassurance for those in Terry's care.

Caremark Greenwich Celebrates Positive Feedback from Recent Customer Reviews

One review highlighted the impact of care delivered to a family member, stating: "My experience with Caremark Greenwich has been amazing, they really looked after my mum, always being patient with her and encouraging her. They always keep me updated and are very reassuring. Highly recommend!" (5/5 rating)

Particular praise was also given to individual team members, with one family commenting: "Absolutely incredible service from the team. Sukhvir and James have worked tirelessly assisting with a very difficult situation. Their professionalism and compassion are just so helpful and I really felt heard and listened to. My mum received excellent care from the team. Highly recommend." (5/5 rating)



Building Strong Bonds, Bigger Smiles at Caremark Greenwich

Some of the Services we offer:

Personal Care - Compassionate Support Tailored to Your Need. Experience exceptional personal care services from Caremark Greenwich, designed to offer you customised support within your home. Our professional team is committed to maintaining your comfort, dignity, and independence, focusing on your unique needs.

Dementia Care and Support - Providing exceptional Dementia Care in Greenwich with personalised support and flexible scheduling to meet every need. We focus on enhancing their quality of life, ensuring their safety, and providing assistance with daily activities.

Home Help Services - With Caremark's compassionate home help services in Greenwich, you or your loved ones can continue to enjoy the comfort and familiarity of home, while receiving the support you need to live a fulfilling life.

Live in Care - Caremark Greenwich provides superior live in care services that uphold the dignity, comfort, and wellbeing of our customers. With our 24-hour care services, we strive to bring reliable and personalised care right into your home.

Companionship - Our companionship services in Greenwich can help you or your loved ones combat loneliness and isolation, fostering meaningful connections and enriching lives.

Respite Care - Caremark Greenwich's respite care services, designed to provide a much-needed break for those who offer regular or full-time support to their loved ones.

Hospital Reablement - Specifically designed for individuals who are expected to gain their independence by the end of the care period.