

As we welcome the new year, we are delighted to present the first edition of our 2025 newsletter!

Our dedicated team of carers is here to support and enrich the lives of our clients, ensuring they receive the highest quality of compassionate, personalised care.

We look forward to continuing our journey together, sharing updates, stories, and valuable insights to keep you informed and connected. Thank you for being a part of our community, and here's to a wonderful year ahead!

Reflecting on last year, we were filled with joy and gratitude for the memorable events we shared. Our Christmas celebrations were particularly heartwarming, with

festive decorations and festive dinners that brought everyone together in the spirit of the season.

Clients and carers were gifted Christmas Presents which they thoroughly enjoyed!!

This year, Valentine's Day was marked by presenting our Carers with a little modest gift!

We hope you enjoy reading this edition of our newsletter and look forward to your participation in our next programme of events.

10 YEAR Achievement

Amazing milestones!!

A Big Congratulations to Patsy and Michelle who have both been with Caremark Windsor for 10 years!!!. We hope you enjoy your vouchers and flowers. Thank you both for all your hard work and dedication.

We appreciate you!



Christmas 2024



Last Christmas we gifted our carers with Christmas Boxes filled with lots of Christmas treats and goodies.

We also had a Christmas Party in the office with lots of laughter and Christmas cheer!



Carers Christmas Parties

Carers Christmas Dinners. As a big thank you for all their hard work. Manju and Ranjit treated the Carers out for a delicious festive dinner.



Caremark Christmas Shoe box Appeal

Our Christmas Appeal last year was to gift Christmas Shoe boxes to our Clients.

Carers created a bespoke Christmas shoe box for their Clients. The boxes were wrapped nicely and the shoe boxes were hand delivered to each of our Clients!!



Interview with a Client:

Hi I'm Robin,

I was born at home in Slough in 1944 and I live in Maidenhead. I have one older brother named Roger. I went to school at Slough Tech (which is now called Hershel High School). When I left school I worked for British Rail in Windsor for one year. Before I left I applied for a job in Customs but they had no vacancies at the time, so instead I worked for Inland Revenue in Windsor, this is where I met my wife, Lavinia. We had two children John and Julia.

I stayed working for the Inland Revenue but moved from Slough to High Wycombe. I then went on to work at the Regional Head Office in London until 1996.

From 1997 to 2008 I worked at Virgin Airlines as a Meet and Greeter.. I worked at Heathrow Airport until I retired.

When I was younger I loved to play cricket as a bowler. I played for North Maidenhead. I also played Tennis for ICI.

I then separated from my wife Lavinia, and later met Kimmie, who worked at Virgin Airlines, in the lounge area.

Kimmie and I did a lot of travelling together, all around the world.

In the summer my brother Roger and I did a lot of caravanning in Cornwall. We also share a passion for steam trains.

I now love watching sports channels and crime dramas.

My two children visit me regularly and give me a lot of support.

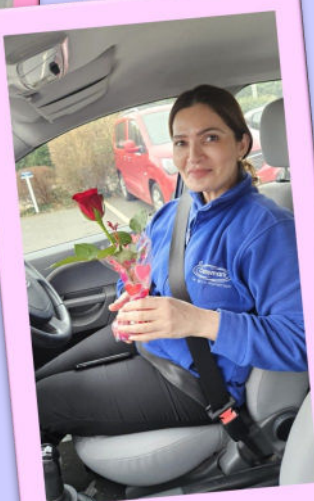


Valentines Day Gifts

Our Carers were spoilt with lovely gifts of flowers and chocolates. We saw smiles and love everywhere, its exactly what they deserve!!

"To love and be loved is to feel the sun from both sides."

(David Viscott)



Testimonials

"A very reliable and friendly and competent service. It is such a relief that Caremark come and check that Mum is ok and looking after herself. Their dependability brings us great relief that Mum is looked after when we aren't around. Although resistant to the idea that she needs help, Caremark have helped Mum settle comfortably into the idea of the security that extra support and care is there if and when she needs it."

~D.M.—Daughter of client~

"This is first time my elderly father of 95 has had to use carers and felt very daunting for him and us as a family but Caremark have taken all the stress away and been amazing with all the hurdles we have come across. Nothing is too much trouble for them, they arrive on time and they are all lovely and caring and can't do enough to help. Would not hesitate in recommending them."

~M.F.—Daughter of client~

"Moving the care of my sister to Caremark was one of the best decisions we have made."

~D.C.—Sister of client~

HAPPY BIRTHDAY

January

Samia (Carer)

Michelle (carer)

Rosie (Care Co Ordinator)

February

Sidra (client)

Margery (client)

Pat (client)

March

Amanpreet (carer)

Deana (carer)

Ruby (carer)

RIP

K.L. (Windsor)

R.D (Windsor)

Caremark Annual Survey 2025

Thank you to all who took part in our Annual Survey at the beginning of the year.

Your feedback always helps us to understand issues you may have and we will do the best we can for a better outcome.

Here are some of your views we would like to share with you.

Client Survey:

95% of our **clients** agreed & strongly agreed that their Care Assistants always treat them with dignity and respect.

90% of our customers agreed & strongly agreed that they received the help which they agreed to in their care plan.

Carer Survey:

100% of our Carers Agree and Strongly Agree they have regular Clients they visit.

