

# STEPPING INTO 2025 WITH CAREMARK BROMLEY

## REFLECTING ON 2024 AND WELCOMING 2025 WITH GRATITUDE AND COMMITMENT!



### Dear Service Users and Families,

As we step into 2025, we at Caremark Bromley want to take a moment to express our heartfelt gratitude to all of you. Your trust in us inspires our team every day to provide exceptional care and support. Together, we navigated 2024 with resilience and celebrated milestones that reflect our commitment to making a difference in our community.

## A Year of Achievements and Milestones:

2024 was a remarkable year for Caremark Bromley. Here are some highlights that we're proud to share:

### Awards and Recognition:

- Best Franchisee Award (Star of Social Care)
- The Care Manager Award - Rosemarie Duncan (Bromley Care awards)
- The Home Care Coordinator Award (BG Care Awards)
- Monthly Carer of the Month celebrations for our outstanding for our outstanding carers.



Our Caremark Bromley Team worked effortlessly day & night to provide the best care and support for the one's we truly care.

Together, we overcame challenges and stood strong as a team dedicated to serving you.

*Office Address:*  
Caremark Bromley  
57 Liddon Road  
Bromley  
BR1 2SR

*Contact us at:*  
Caremark Bromley  
[Bromley@caremark.co.uk](mailto:Bromley@caremark.co.uk)  
Tel: 01689 825 305

# Meet the Team



**Sharon Dhillon**  
Managing Director



**Rosemarie Duncan**  
Registered Care Manager



**Chioma Shannon Ore**  
Care Coordinators



**Donna**



**Alice**



**Sara**

**Field Care Supervisors**



**Kafilat**



**Callum**

**Recruitment & Training Team**



**Ajay**

**Relationship Manager**



**Priyansh**

**Accounts Team**



**Ayushi**



**Raj**

**Business Administrator**



**Queeneth**

**Compliance Officer**





**SPECIAL  
OFFER**



# EARN **FREE** DOMESTIC SUPPORT

**REFER A CLIENT AND EARN FREE  
DOMESTIC SUPPORT/CARE SERVICES!**

## Here's how it works:

- If you refer someone to Caremark Bromley, and they successfully stay with us for a minimum of one Month, we will reward you with 3 hours of domestic support services worth **£100—for FREE!**

This is a fantastic opportunity to enjoy complimentary assistance with cleaning, ironing, cooking, or other household tasks, while also helping us expand our care community. Your referrals contribute to the growth and improvement of our services, allowing us to support more people in need.

Start sharing today and let's make 2025 a year of connection and care!

## OVERVIEW OF OUR SERVICES

Caremark Bromley offers a wide range of professional and personalised home care services, including:

- Domestic Support
- Companionship
- Platinum Flexi-Pro (PFP)
- Live-In Care
- End of Life/ Palliative Care
- Complex Care
- Dementia & Alzheimer's Care
- Stroke & Parkinson's Care
- Children's Complex & Pediatric Care
- Autism & Asperger's Care
- Learning Disabilities Care
- Respite Care



## Nails N Trims Services

**Nails N Trims is a service designed for older or vulnerable individuals with mobility challenges who find it difficult to visit a local salon.**

**Whether you have limited mobility or simply prefer the convenience of having your nails cared for you at the peace and comfort of your home, we tailor the service to your needs.**

**We have your back - we are available 365 days of the year! Call our friendly team today & see how we can tailor your needs for you!**

**T: 01689 825 305  
E: [bromley@caremark.co.uk](mailto:bromley@caremark.co.uk)  
w: [www.caremark.co.uk/bromley](http://www.caremark.co.uk/bromley)**

**Overall experience:** **5.0** ★★★★★

**"The experience I and my son has with Caremark is remarkable, treated with dignity and respect. They do their best to support him to be the best my son can be."**





# Our Promise for 2025

Caremark Bromley remains committed to delivering compassionate, high-quality care tailored to your needs. Our values guide everything we do:



**Caring:** We prioritise your well-being with empathy and compassion.



**Empowerment:** Encouraging independence in our clients while supporting our staff to excel.



**Recognition:** Celebrating the successes and hard work of everyone involved.



**Respect:** Ensuring dignity and kindness in every interaction.

## Looking Ahead:

In 2025, we aim to further enhance our care services and strengthen our connections with all of you. Our team is always here to listen, adapt, and ensure that you and your loved ones receive the support you deserve.

## Thank you from the Entire Caremark Team

To our service users: Thank you for choosing Caremark Bromley. You are the heart of everything we do. Rest assured, we are here for you—always.

## Share your Experience:

We value your feedback! Help us continue to provide exceptional care by leaving us a review. Simply scan the QR code or leave us a feedback on Google or on [Homecare.co.uk](https://www.homecare.co.uk) to share your experience.



Your reviews encourage us to strive for excellence and help us maintain the highest standards of service.

Let's make 2025 another year of shared success, compassion, and care.

Contact us at:  
Caremark Bromley  
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Address:  
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# COMING SOON “OUR DAY CENTRE”

YOU MAY BE HOUSEBOUND, BUT YOU DON'T HAVE TO BE BOUND TO THE HOUSE!

At our Day Centre, we are dedicated to helping you move, stay active, be creative, and connect with others. Whether you're an elderly individual, a young adult with specific needs, or someone seeking companionship and purpose, our warm and welcoming environment is here for you.

## WHEN AND WHERE?

Join us every Tuesday and Friday, from 10:00 AM to 4:00 PM, for a day packed with activities and opportunities tailored to your needs.

### 📍 THE HUB OF JOIE (Zhwah)

Caremark Bromley, 57 Liddon Road, Bromley, BR1 2SR

## WHAT WE OFFER

### ★ Activities For All:

- Interesting & Engaging Activities
- Accessible activities designed for one lacking capacity
- A calm & safe Space for Young People with Autism
- Sensory Space: stimulating experiences for relaxation and engagement.

### ★ Social and Creative Fun, Meals & More:

- Enjoy tea, biscuits, and craft sessions with new friends.
- Knitting classes for the creative at heart.
- Singing, dancing, and light exercise classes to keep you energized.

### ★ Technology Support:

- Learn how to send emails, use social media, and set up online profiles.
- Our friendly team provides 1:1 support to help you feel confident in using technology.



## £ OUR COSTINGS

1. **Low Need:** (Minimal Assistance with Daily Activities) - **£37.50**
2. **Medium Needs:** (Assistance with Mobility & Personal Care) - **£47.50**
3. **High Needs:** (Intense Care with Special Support) - **£52.50**

Transport Available at an additional cost based on travel distance



“Make New Memories and Live Your Dream”

Don't let loneliness keep you bound at home. At our centre, you can be part of a vibrant community, create new memories, and rediscover joy.



## CONTACT US

Interested in joining? Call our Activities Coordinator today at 01689 825 305 to reserve your place or learn more.

**Let's get moving and remove the loneliness together!**